



FY 2023

DEPARTMENT OF COMMUNITY AND HUMAN SERVICES Community IMPACT REPORT

See highlights of the work performed by our **650+ staff**, the perseverance of the Department of Community and Human Service's clients, and the commitment of our community partners and volunteers as we work to **improve the well-being, safety and self-sufficiency of city residents**.

KATE GARVEY, DEPARTMENT DIRECTOR



- Alexandria Council of Human Services Organizations
- Community and ACPS Partnerships
- Department-wide Oversight and Leadership
- Organizational Development and Equity
- Service Integration
- Strategic Planning
- Support for Human Services Boards and Commissions

FEDERICO GUTIERREZ, DEPUTY DIRECTOR



- Alexandria Fund for Human Services
- Communications
- Contracts/Agreements
- Data Management and Analysis
- Quality Assurance
- Service Integration
- Support for Friends of the Alexandria Mental Health Center
- Support for Local Human Rights Committee

CENTER FOR ADULT SERVICES

Phil Caldwell, Director and
Community Services Board Executive Director

- Adult Protective Services
- Aging & Adult Services
- Day Support & Vocational Services
- Developmental Disability Case Management & Discharge Planning
- Emergency and Crisis Response Services
- Jail Services
- Psychiatric Services
- Opioid Treatment Program
- Outpatient Mental Health & Substance Use Treatment Services
- Residential Treatment & Services
- Support for Community Services Board
- Support for Commission on Aging
- Transitioning Adults Into Leaving Successfully (TRAILS) First Episode Psychosis



CENTER FOR ECONOMIC SUPPORT

Lesa Gilbert, Director & Social Services Director

- Benefits Programs (SNAP, TANF, Medicaid)
- Customer Relations
- Economic Mobility
- Homeless Continuum of Care
- Office of Community Services / Community Action Agency
- Support for Commission on Employment
- Support for Economic Opportunities Commission
- Support for Social Services Advisory Board
- Workforce Development Center



OPERATIONS

Sharon Vaughan-Roach, Director

- Facilities
- Finance
- Human Resources
- Support for Sheltered Homes of Alexandria
- Technology Services



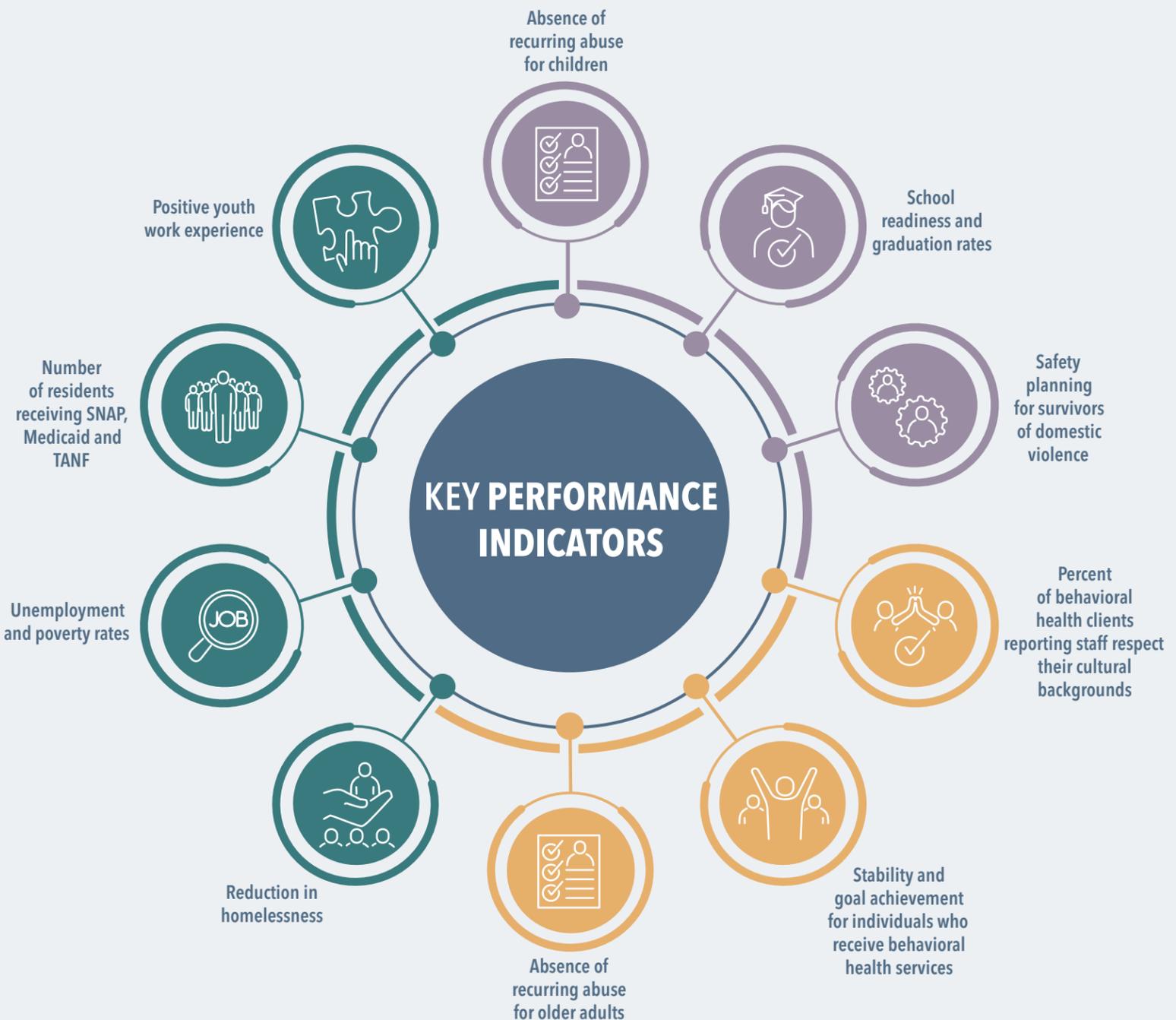
CENTER FOR CHILDREN & FAMILIES

Barbara Paulson, Director

- Children and Family Behavioral Health Services
- Children's Services Act (CSA)
- Child Welfare Services
- Domestic Violence/Sexual Assault Services
- Early Childhood Development Services
- Support for Alexandria Community Policy Team
- Support for Children, Youth and Family Collaborative Commission
- Support for Commission for Women
- Youth Development & Services



Scan the QR code to view the complete online
FY 23 Community Impact Report.



LIVES POSITIVELY AFFECTED BY DCHS IN FY 2023

410 
Workforce Development clients got jobs after completing upskilling

 **ACORP** engaged **272** people through safe behavioral health crisis response carried out by a clinician and police officer

Emergency and Crisis Services had **+8,484** crisis-related contacts

 **38,285** Alexandrians are **Medicaid** recipients

SNAP food assistance provided to **10,975** household members 

 **Residential group homes** provided housing and supportive services to **162** residents

The Sexual Assault Center helped answer **891** domestic violence hotline calls

Division of Aging and Adult Services served **1,263** older adults

Child Protective Services **100%** of children who previously experienced abuse/neglect and received services from CPS did not experience another finding of maltreatment

Alexandria Fund for Human Services grant partners helped **55,559** residents with childcare, emergency financial assistance, food, employment training, literacy, healthcare and rent. 

Child and Family Behavioral Health supported **834** clients 

Customer Relations received **71,921** calls through the Call Center and served **16,241** walk-in customers 

Alexandria Recurring Income for Success and Equity (ARISE) supported **170** households with guaranteed monthly income



FY 2023 BUDGET \$104,046,458

