



Department of Community and Human Services

At a Glance

See highlights of the work performed by our **650+ staff**, the perseverance of the Department of Community and Human Service's clients, and the commitment of our community partners and volunteers as we work to **improve the well-being, safety and self-sufficiency of city residents**.

KATE GARVEY, DEPARTMENT DIRECTOR



- Alexandria Council of Human Services Organizations
- Community and ACPS Partnerships
- Department-wide Oversight and Leadership
- Organizational Development and Equity
- Service Integration
- Strategic Planning
- Support for Human Services Boards and Commissions

FEDERICO GUTIERREZ, DEPUTY DIRECTOR



- Alexandria Fund for Human Services
- Communications
- Contracts/Agreements
- Data Management and Analysis
- Quality Assurance
- Service Integration
- Support for Friends of the Alexandria Mental Health Center
- Support for Local Human Rights Committee

CENTER FOR ADULT SERVICES

Phil Caldwell, Director and Community Services Board Executive Director

- Adult Protective Services
- Aging & Adult Services
- Day Support & Vocational Services
- Developmental Disability Case Management & Discharge Planning
- Emergency and Crisis Response Services
- Jail Services
- Psychiatric Services
- Opioid Treatment Program
- Outpatient Mental Health & Substance Use Treatment Services
- Residential Treatment & Services
- Support for Community Services Board
- Support for Commission on Aging
- Transitioning Adults Into Leaving Successfully (TRAILS) First Episode Psychosis



CENTER FOR ECONOMIC SUPPORT

Lesa Gilbert, Director & Social Services Director

- Benefits Programs (SNAP, TANF, Medicaid)
- Customer Relations
- Economic Mobility
- Homeless Continuum of Care
- Office of Community Services / Community Action Agency
- Support for Commission on Employment
- Support for Economic Opportunities Commission
- Support for Social Services Advisory Board
- Workforce Development Center



OPERATIONS

Sharon Vaughan-Roach, Director

- Facilities
- Finance
- Human Resources
- Support for Sheltered Homes of Alexandria
- Technology Services



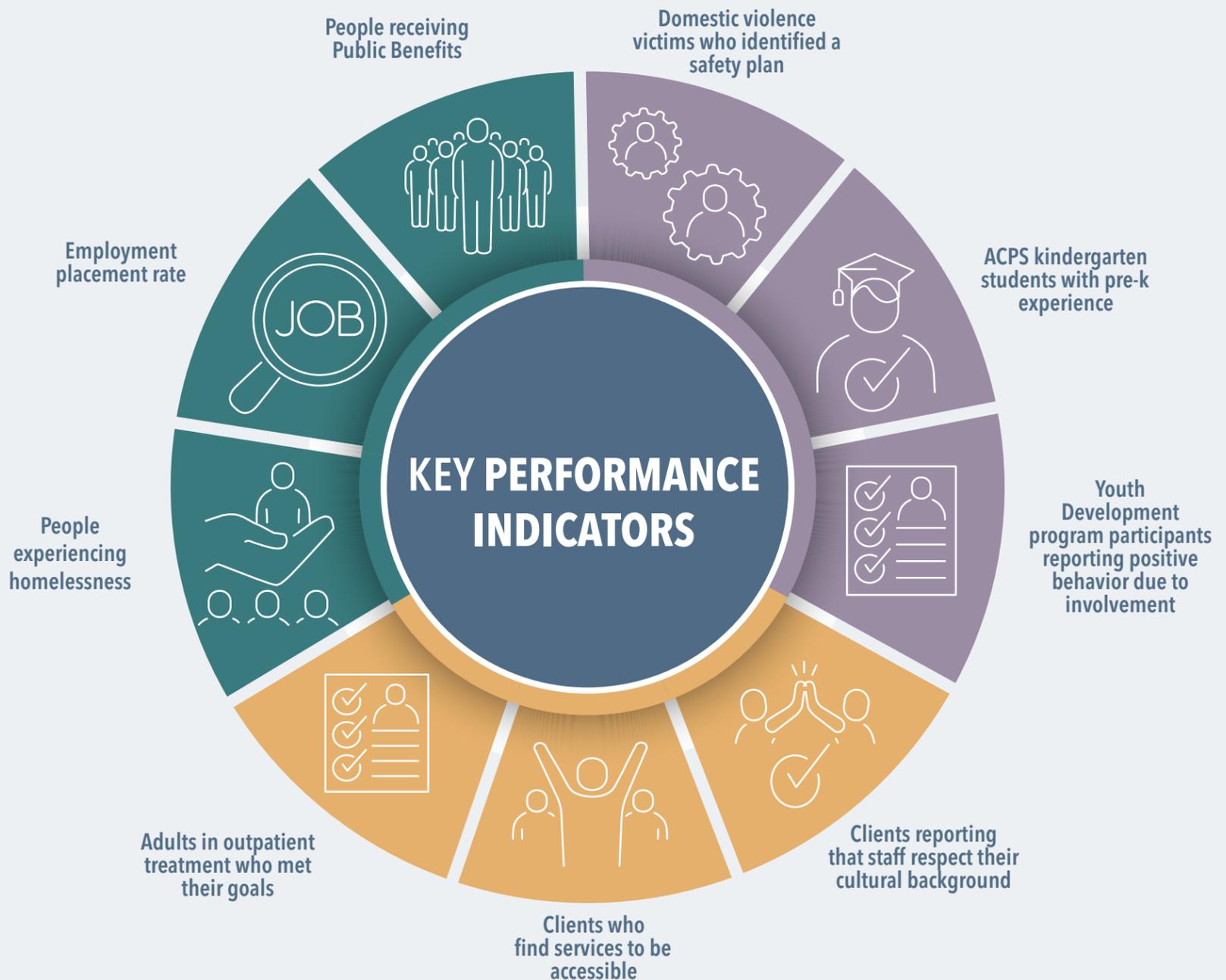
CENTER FOR CHILDREN & FAMILIES

Barbara Paulson, Director

- Children and Family Behavioral Health Services
- Children's Services Act (CSA)
- Child Welfare Services
- Domestic Violence/Sexual Assault Services
- Early Childhood Development Services
- Support for Alexandria Community Policy Team
- Support for Children, Youth and Family Collaborative Commission
- Support for Commission for Women
- Youth Development & Services



For more information, scan the QR code.



LIVES POSITIVELY AFFECTED BY DCHS IN FY 2023

410 
Workforce Development clients got jobs after completing upskilling

 **ACORP** engaged **272** people through safe behavioral health crisis response carried out by a clinician and police officer

Emergency and Crisis Services had **+8,484** crisis-related contacts

 **38,285** Alexandrians are **Medicaid** recipients

SNAP food assistance provided to **10,975** household members 

 **Residential group homes** provided housing and supportive services to **162** residents

The Sexual Assault Center helped answer **891** domestic violence hotline calls

Division of Aging and Adult Services served **1,263** older adults

Child Protective Services **100%** of children who previously experienced abuse/neglect and received services from CPS did not experience another finding of maltreatment

Alexandria Fund for Human Services grant partners helped **55,559** residents with childcare, emergency financial assistance, food, employment training, literacy, healthcare and rent. 

Child and Family Behavioral Health supported **834** clients 

Customer Relations received **71,921** calls through the Call Center and served **16,241** walk-in customers 

Alexandria Recurring Income for Success and Equity (ARISE) supported **170** households with guaranteed monthly income



DCHS FY 2024 BUDGET

EXPENDITURES BY AREA

